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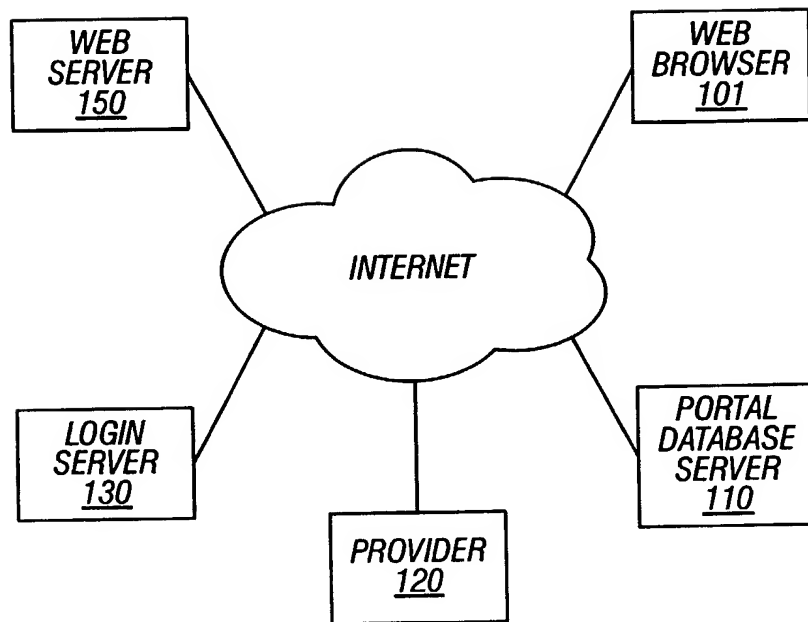


FIG. 1

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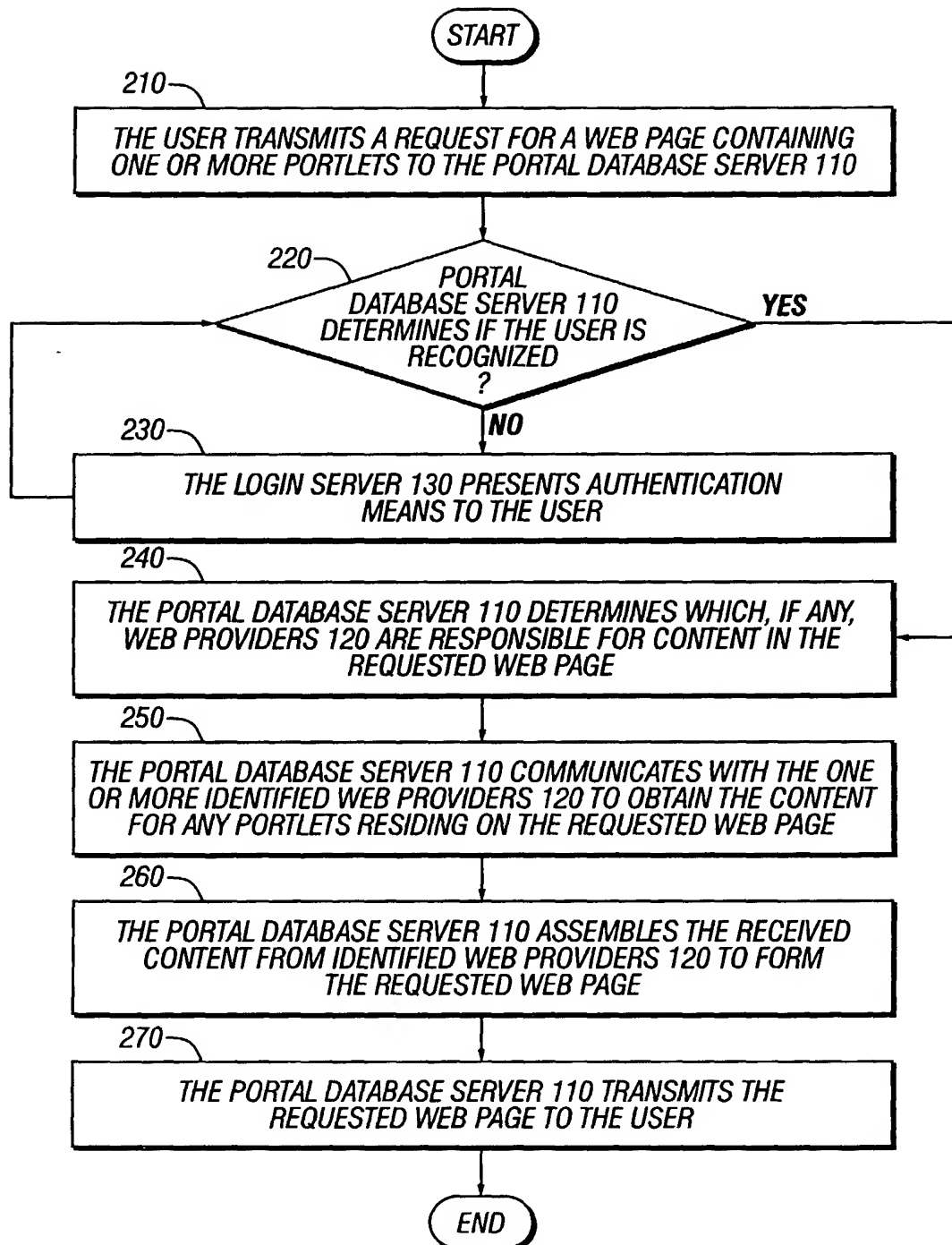


FIG. 2

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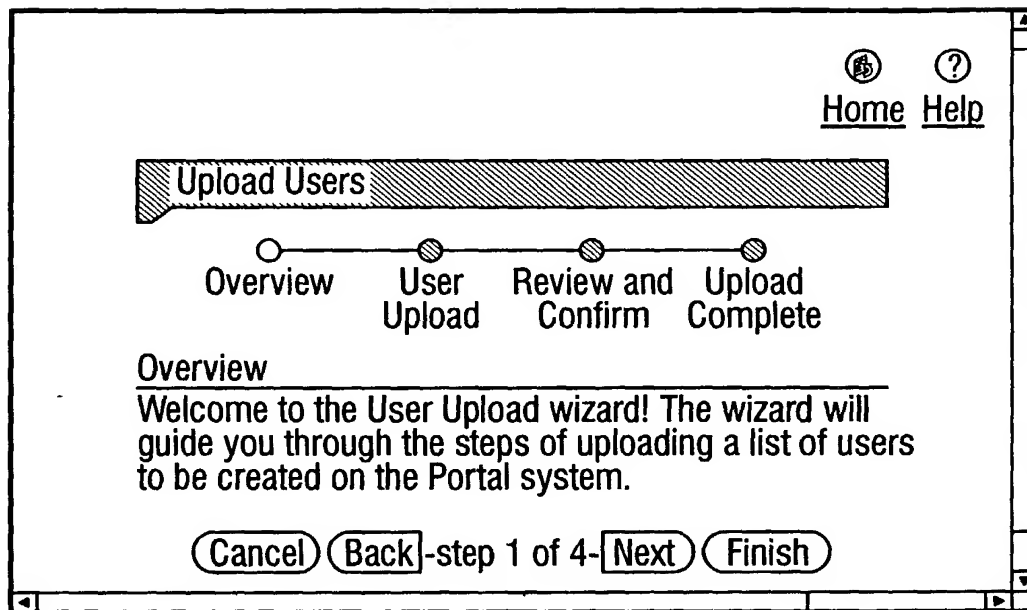


FIG. 3

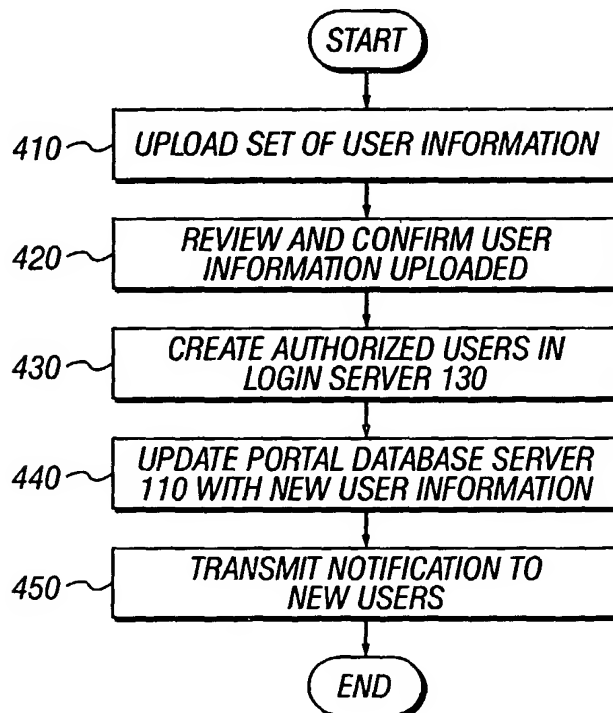


FIG. 4

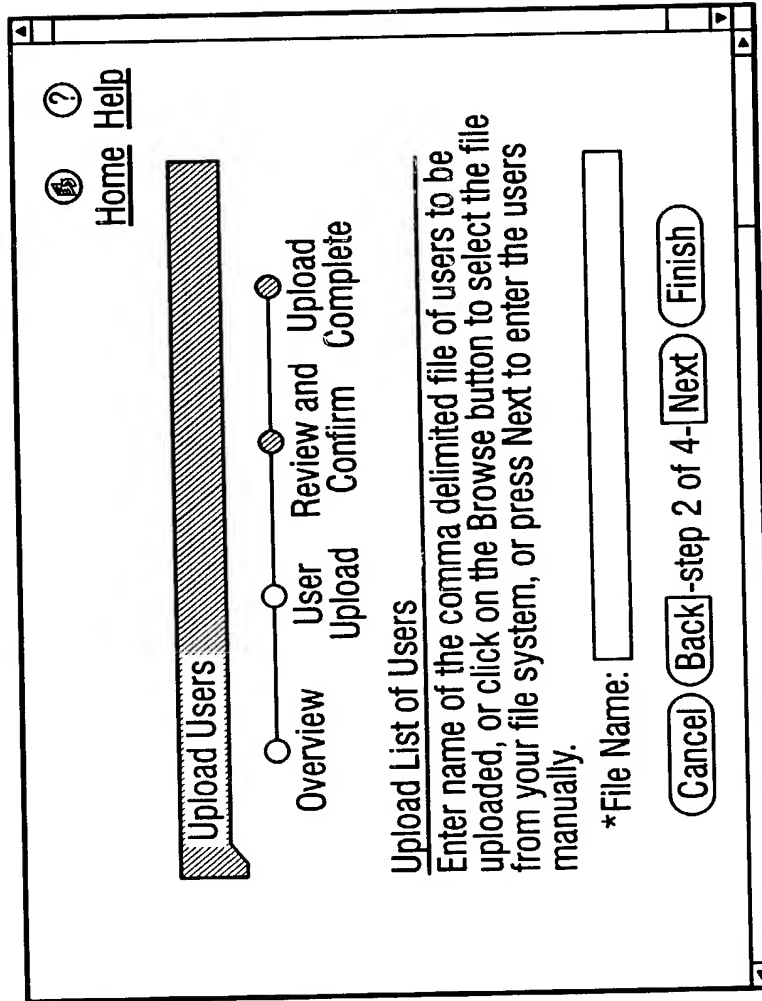


FIG. 5

[Home](#) [Help](#)

### Upload Users

Overview

User

Review and Upload

Complete

---



#### Review and Confirm

Check the list of Users and make any additions, deletions or corrections you need, then press the Next button to create the users. Press the + icon to add a user. Press the x icon to delete a row. Type a Y in the Def column if you want the Group to be the Default Group for the user. Press the Cancel button to exit without creating the users.

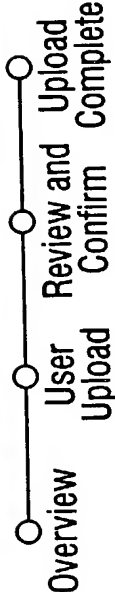
| + UserID or Email* | Password   | Email*                   | Group      | Def | Error                                     |
|--------------------|------------|--------------------------|------------|-----|---|
| x FIRSTUSER        | FIRSTUSER  | FIRSTUSER@US.ORACLE.COM  | TEST_GROUP | Y   |   |
| x TESTUSER         | TESTUSER   | TESTUSER@US.ORACLE.COM   | BAD_GROUP  | Y   | User already exists! Group does not exist |
| x SECONDUSER       | SECONDUSER | SECONDUSER@US.ORACLE.COM | TEST_GROUP | Y   |   |
| x THIRDDUSER       | THIRDDUSER | THIRDDUSER@US.ORACLE.COM | TEST_GROUP | N   |   |

(Cancel) (Back) -step 3 of 4- (Next) (Finish)

FIG. 6



[Home](#) [Help](#)

## Upload Users



### Upload Results

Upload completed. Please review the results. Press the Finish button to exit.

| UserID or Email | Password   | Email                    | Group      | Def Status  |
|-----------------|------------|--------------------------|------------|---|
| FIRSTUSER       | FIRSTUSER  | FIRSTUSER@US.ORACLE.COM  | TEST_GROUP | Y User created Folder already exists!                               |
| TESTUSER        | TESTUSER   | TESTUSER@US.ORACLE.COM   | BAD_GROUP  | Y User already exists! Group does not exist! Folder already exists! |
| SECONDUSER      | SECONDUSER | SECONDUSER@US.ORACLE.COM | TEST_GROUP | Y User created Folder already exists!                               |
| THIRDUSER       | THIRDUSER  | THIRDUSER@US.ORACLE.COM  | TEST_GROUP | N User created Folder already exists!                               |

FIG. 7

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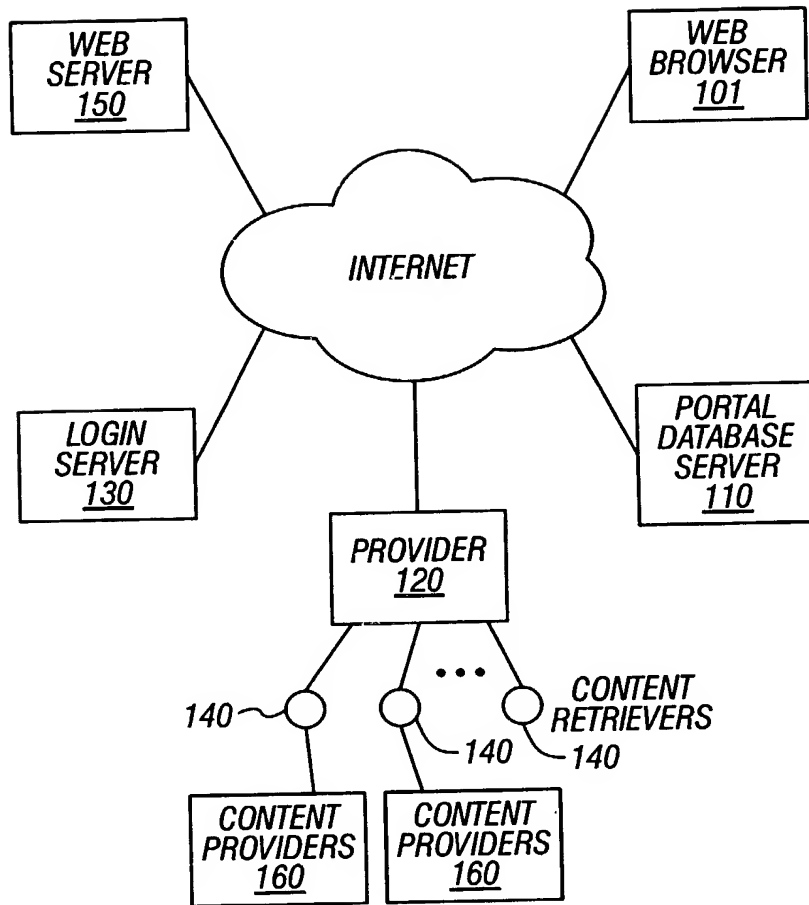
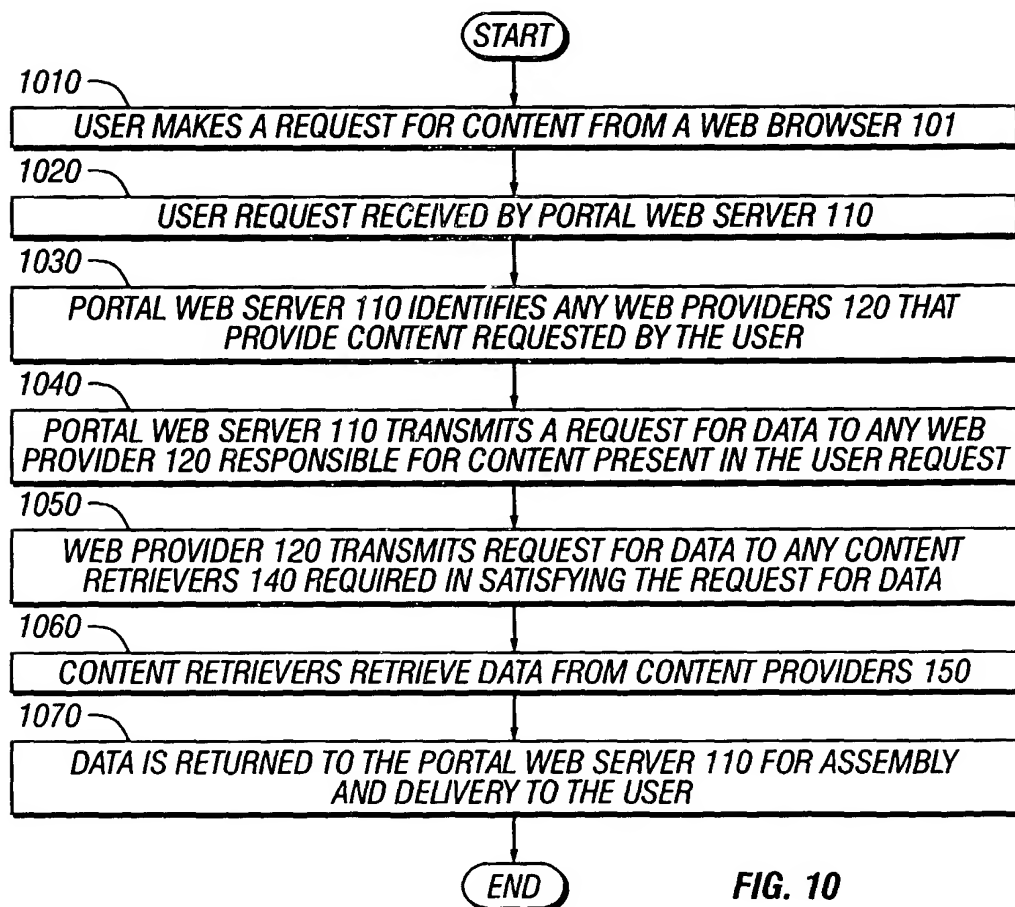
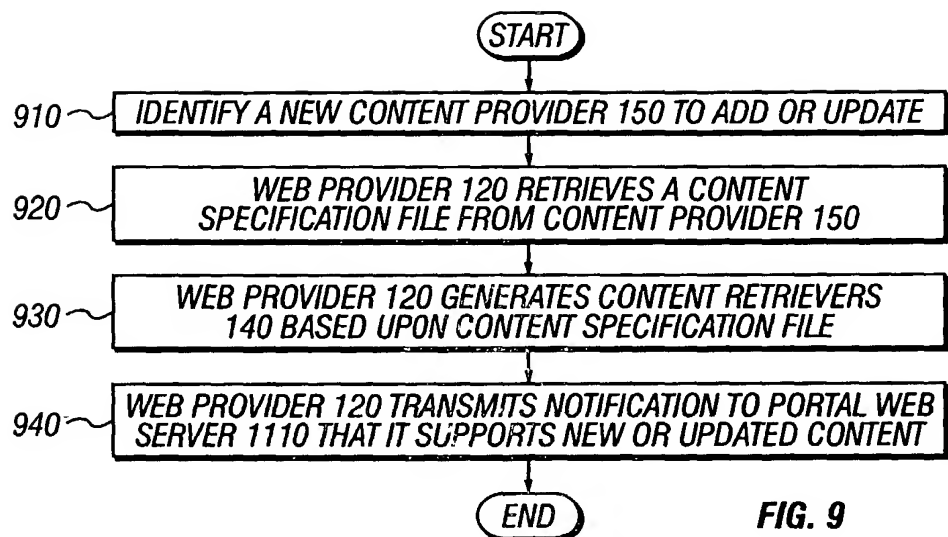


FIG. 8

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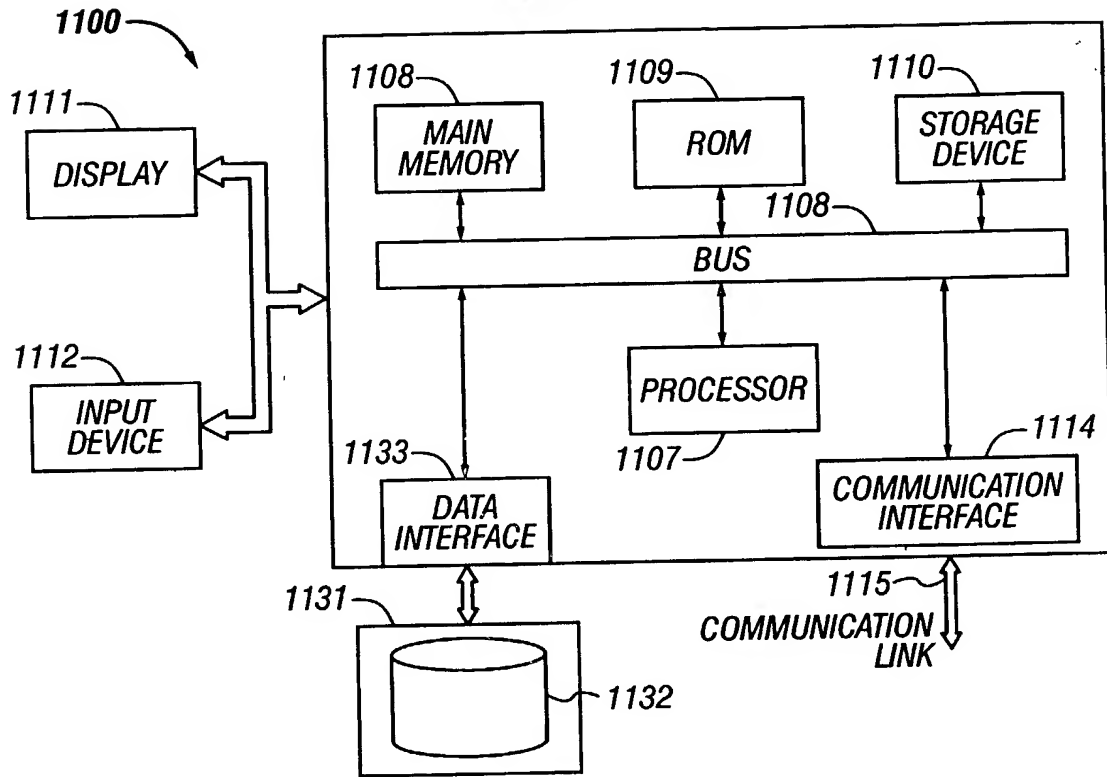


FIG. 11

|  |  |   |  |
|--|--|---|--|
| Welcome Thomas   |  |   |  |
|  |  | <a href="#">Navigator</a> <a href="#">Home</a> <a href="#">Help</a> |  |
| <a href="#">Edit Page</a> <a href="#">Customize</a> <a href="#">Account Info</a> <a href="#">Logout</a>  |  |   |  |
| <input type="text"/> / <input type="text"/> / <input type="text"/> / Apps / <input type="text"/>   |  |   |  |
| <b>Survey Builder</b>  |  |   |  |
| <b>Create New Survey</b><br>Create a new Survey, define questions and response characteristics.  |  |   |  |
| <b>Survey Wizard</b><br>Click , select a survey from the list, then click Edit, Delete, Purge, or Copy.  |  |   |  |
| Survey Name: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Purge"/> <input type="button" value="Copy"/> |  |   |  |

FIG. 12

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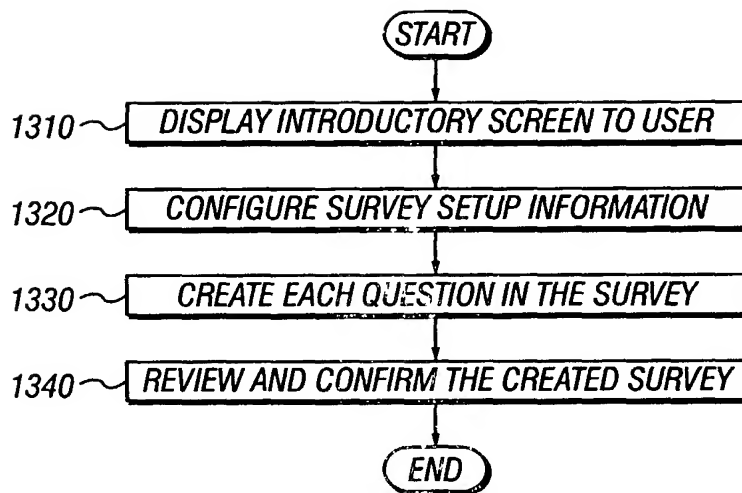


FIG. 13

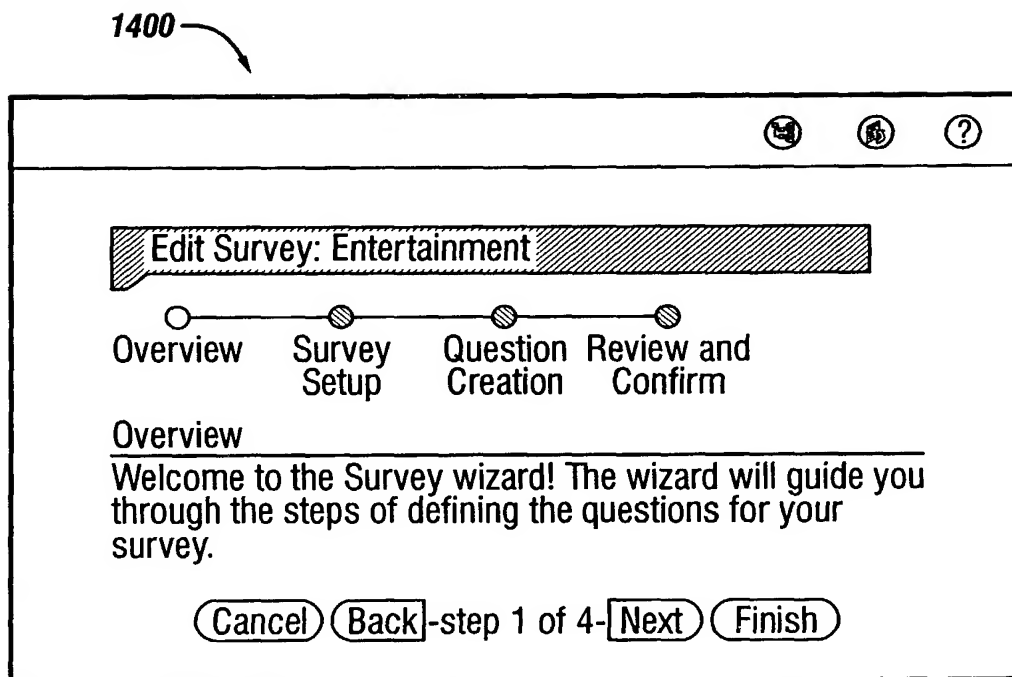


FIG. 14

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1500

**Edit Survey: Entertainment** ?

Overview   Survey Setup   Question Creation   Review and Confirm

1510 { **Survey Setup**  
Enter a title and select a content area.  
\*Survey Name: Entertainment  
\*Contact Area: Content

1520 { **Recipient Information**  
How do you want to identify the survey recipients?  
(Default is anonymous.)  
☐ Login ID  
☒ Name  
☒ E-mail  
☐ Employee Number  
☐ Company Name

1530 { **Allow Multiple Replies**  
Would you like to allow participants to reply to the survey multiple times?  
☐ Multiple Replies

1540 { **Place Portlet on Main Page**  
Check the following box and select the page to put the Survey Form portlet on.  
☐ Place Portlet  
Portlet Page

(A) (B)

FIG. 15A

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(A) (B)

1550 { **End of Survey Options**  
The following buttons allow selection of the way the survey behaves after the respondent finishes answering all the questions. Please select one of the following.

- ☒ Show Chart of Responses
- ☐ Show Report of Responses
- ☐ Allow Editing of Responses
- ☐ Show Nothing

1560 { **Messages to Recipients**  
**Welcome message:**   
Enter a welcome message to your survey recipients. This text will precede the first question and could be used for instructions or disclaimers.  
☒ Show only the Welcome message on the first page of the Survey.

1570 { **Closing comments::**   
Enter closing comments for your survey. This text will go after the last question and could be used to thank recipients or let them know when results will be published.

-step 2 of 4-

FIG. 15B

| Question List   |   | Edit Survey: Entertainment ?   |   |
|---|---|--|---|
| The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions. |   | <p><b>Overview    Survey Setup    Question Creation    Review and Confirm</b></p> <p>Question Creation</p> <p>You can create as many questions as you wish. For each question specify the question text, style and answer choices in the boxes provided. Use the question list on the left to edit and reorder questions. When you have finished entering a question, click "Add another" to begin a new question. Click "Next" when you have entered the last question.</p> |   |
| 1660  | Main<br>X ↓ / 1) Do you have any hobbies?   | Section:   | Main ▼  |
| 1685  | Yes → Hobbies ~ 1690<br>No ~ 1690<br>X ↑ ↓ / 2) Do you like sports? ~ 1670<br>X ↑ / 3) Do you like cars? ~ 1670                                     | Question:  | Do you have any hobbies?  |
| 1660  | X Hobbies<br>X ↓ / 1) Do you like to play chess?<br>X ↑ ↓ / 2) Do you like to dance?<br>X ↑ / 3) Do you collect stamps?                             | Display Style:   | Check Box ▼<br><input type="checkbox"/> Allow Multiple Responses.<br><input type="checkbox"/> Include "Other" choice and "Please Explain" field<br><input checked="" type="checkbox"/> Optional |
| 1660  | X Sports<br>X ↓ / 1) Which football team do you like?<br>X ↑ ↓ / 2) Which basketball team do you like?<br>X ↑ / 3) Which baseball team do you like? | Answer choices:  | Yes<br>No   |
| 1680  | + ~ 1680  | This answer:   | Yes ▼   |
|   |   | Triggers section:  | Hobbies ▼   |
|   |   | <a href="#">Add another question...</a>  |   |
|   |   | <a href="#">Cancel</a> <a href="#">Back</a> -step 3 of 4- <a href="#">Next</a> <a href="#">Finish</a>  |   |

1650

**FIG. 16**

1610

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1700

⏮ ⏪ ?

**Edit Survey: Entertainment** ?

○ — ○ — ○ — ○  
 Overview    Survey    Question    Review and  
                  Setup    Creation    Confirm

**Review and Confirm**

You have completed the definition of your survey. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

Cancel Back -step 4 of 4- Next Finish

**Welcome to the Entertainment Survey**

\*Last Name

\*First Name

Middle Name

\*E-mail

1) Do you have any hobbies?  
(Choose one answer) (Optional)

☐ 1) Yes  
☐ 2) No

2) Do you like sports?  
(Choose one or more answers)

☐ 1) Yes  
☐ 2) No

3) Do you like cars?  
(Choose one answer)

☐ 1) Yes  
☐ 2) No

Thanks for taking the Entertainment Survey

FIG. 17

**FIG. 18A**

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1850



|   |  |   |  |
|---|--|---|--|
| Welcome Thomas  |  |   |  |
|   |  | <a href="#">Navigator</a> <a href="#">Home</a>  |  |
| <a href="#">Edit Page</a> <a href="#">Customize</a> <a href="#">Account Info</a> <a href="#">Logout</a>   |  |   |  |
| <div> <div></div> <div></div> <div></div> <div>/Apps/</div> <div></div> </div>  |  |   |  |
| <div> <div>Entertainment</div> <div> <p>1) Do you have any hobbies?<br/>(Choose one answer) (Optional)</p> <p><input checked="" type="checkbox"/> 1) Yes<br/><input type="checkbox"/> 2) No</p> <p>2) Do you like sports?<br/>(Choose one or more answers)</p> <p><input checked="" type="checkbox"/> 1) Yes<br/><input type="checkbox"/> 2) No</p> <p>3) Do you like cars?<br/>(Choose one answer)</p> <p><input checked="" type="checkbox"/> 1) Yes<br/><input type="checkbox"/> 2) No</p> <p> <input type="button" value="Back"/> <input type="button" value="Next"/> </p> </div> </div> |  |   |  |

FIG. 18B



1900

Home

### Edit Survey Response Report Portlet Settings

Survey Response Report Portlet Settings  
Customize the settings for the Survey Response Report.

Survey Name:

Start-End Date:

Questions Per page:  (# or "All" - max 99 per page)

Order By:

Apply

| Item               | Font Face                                    | Color  | Size                            | A A A                    |
|--------------------|--|--|---------------------------------|--------------------------|
| Portlet Background | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Sub-heading        | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Totals             | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Questions          | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Answers            | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |

FIG. 19A

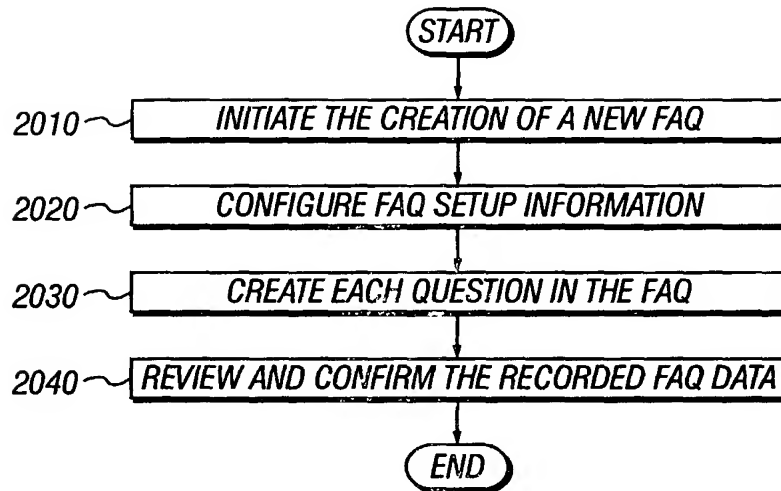
**FIG. 19B**

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| Sports                             |                     |            |
|------------------------------------|---------------------|------------|
| Which football team do you like?   | Number of Responses | Percentage |
| 49rs                               | 1                   | 100%       |
| Chiefs                             | 0                   |            |
| Cowboys                            | 0                   |            |
| Raiders                            | 0                   |            |
| Total                              | 1                   |            |
| Which basketball team do you like? | Number of Responses | Percentage |
| Bulls                              | 1                   | 100%       |
| Lakers                             | 0                   |            |
| Total                              | 1                   |            |
| Which baseball team do you like?   | Number of Responses | Percentage |
| Giants                             | 1                   | 100%       |
| A's                                | 0                   |            |
| Mets                               | 0                   |            |
| Yankees                            | 0                   |            |
| Total                              | 1                   |            |
| Cars                               |                     |            |
| Which sports car is best?          | Number of Responses | Percentage |
| Porche                             | 1                   | 100%       |
| BMW                                | 0                   |            |
| Ferrari                            | 0                   |            |
| Lotus                              | 0                   |            |
| Masarati                           | 0                   |            |
| Total                              | 1                   |            |
| Which SUV is best?                 | Number of Responses | Percentage |
| Toyota                             | 1                   | 100%       |
| Chevrolet                          | 0                   |            |
| Ford                               | 0                   |            |
| Land Rover                         | 0                   |            |
| Total                              | 1                   |            |
| Which minivan is best?             | Number of Responses | Percentage |
| Mazda                              | 1                   | 100%       |
| Dodge                              | 0                   |            |
| Nissan                             | 0                   |            |
| Toyota                             | 0                   |            |
| Total                              | 1                   |            |

FIG. 19C

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**FIG. 20**

**2100**

|  |  |   |
|--|--|---|
| Welcome Thomas   |  |    |
|  |  | <a href="#">Navigator</a> <a href="#">Home</a> <a href="#">Help</a>   |
| <a href="#">Edit Page</a> <a href="#">Customize</a> <a href="#">Account Info</a> <a href="#">Logout</a>  |  |   |
| <div><div></div><div></div><div></div><div>Apps</div><div></div></div>   |  |   |
| <b>FAQ Builder</b>   |  |   |
| <b><u>Create New FAQ</u></b><br>Create a new FAQ, define questions and response characteristics.   |  |   |
| <b><u>FAQ Wizard</u></b><br>Click  , select a FAQ from the list, then click Edit.                         |  |   |
| FAQ Name: <input type="text"/>  <input type="button" value="Edit"/> <input type="button" value="Delete"/> |  |   |

**FIG. 21**

**2200**

Edit FAQ: How-to tips?

Overview

FAQ Setup

Question Creation

Review and Confirm

FAQ Setup

Enter a title and select a content area.

\*FAQ Name: How-to tips

\*Content Area: Content

\*Default Category: General

Messages to Recipients

Welcome message:

Welcome to the How-to tips FAQ.  
These articles will show you  
how to maintain your car.

Enter a welcome message to your FAQ recipients. This text will precede the first question and could be used for instructions or disclaimers.

Closing comments::

Thanks for using the How-to tips FAQ.

Enter closing comments for your FAQ. This text will go after the last question and could be used to thank recipients or to provide general system status messages.

Cancel

Back

-step 2 of 4-

Next

Finish


FIG. 22









 Home

**Edit FAQ Report Portlet Settings** Apply OK Cancel

**FAQ Report Portlet Settings**  
Customize the settings for the FAQ Report.

FAQ Name:

Questions Per page:  (# or "All" - max 99 per page)

Hyper-Links to Answers?  (Y or N)

Count hits?  (Y or N)

Select Categories: Clear Selections Select All Categories

☒ General  
☒ Maintenance  
☒ Picking a Car

| Item               | Font Face                                    | Color  | Size                            | A A A                    |
|--------------------|--|--|---------------------------------|--------------------------|
| Portlet Background | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Welcome Message    | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Closing Comments   | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Questions          | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Answers            | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |
| Hit Counter        | <input type="text" value="Browser Default"/> | <input type="text" value="Browser Default"/> | <input type="text" value="+0"/> | <input type="checkbox"/> |

FIG. 25A

**FIG. 25B**